

Day Services Co-production Group



Date : Wednesday 28th September 2022

Venue : Heswall Centre

Present:

Yvonne Nolan	Wirral Councillor - Chair Adult Social Care and Public Health
Jason Oxley	Wirral Council - Assistant Director, Adult Care and Health
Lorraine Moran	Wirral Evolutions - Head of Quality
J*****	Together All Are Able
V*****	Together All Are Able
K*****	Together All Are Able
D*****	Speak Up Be Heard Co-chair - attends Eastham
S***** *	Speak Up Be Heard member - attends Heswall <i>*in place of L*****</i>
R*****	Speak Up Be Heard member - attends Cambridge Road
G*****	Parent/Carer - son attends Dale Farm
S*****	Parent/Carer - son attends Royden Park
C*****	Parent/Carer - son attends Pensby Wood
E*****	Wirral Evolutions - Manager Eastham/Highcroft
S*****	Wirral Evolutions - Team Leader Highcroft
M*****	Wirral Evolutions - Service Co-ordinator Cambridge Road
C*****	Wirral Evolutions - Service Co-ordinator Dale Farm
S*****	Wirral Evolutions - Admin Support Corporate Services

Apologies:

Jean Stephens	Wirral Evolutions - Managing Director
L*****	Speak Up Be Heard member - attends Dale Farm
R*****	Wirral Evolutions - Volunteer

1) Saying hello and who we all are

Councillor Nolan welcomed everyone to the meeting.

All around the table shared their name and where they are from and apologies were noted.

(Councillor Nolan will continue to act as Chair for the next few meetings)

2) Introducing traffic light cards

The Speak Up Be Heard group held a pre-meeting last week and thought 'traffic light cards' would be helpful to use at this and other meetings.

Samples were given out and Together All Are Able explained what each colour means and how to use them.

All voted in favour of keeping and using them from today.

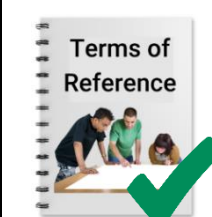
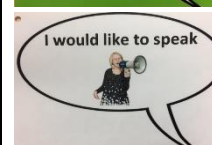
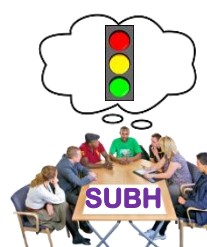
Action : More sets of cards to be made for future use

3) Check previous notes and actions from last meeting

All agreed the minutes from the last meeting are correct.

The Terms of Reference for the group have been amended as requested and are now much clearer.

Minutes (without people's names) and Terms of Reference can be found on the Wirral Evolutions website.



4) Who people are and how they fit into the changes to day services

The group discussed how best to show and share this information and what details should be included.

All agreed on a chart of some kind showing each person's picture, name, what they do and how to contact them.

This would be displayed on a noticeboard at each centre. The same board might also have copies of meeting notes from this and related groups, like Speak Up Be Heard.

Contact details and other suggestions

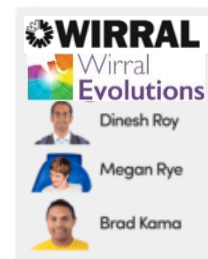
This group has a responsibility to help the flow of information to and from other people at their locations and within other groups.

To help everyone do this, it was suggested that:

- A new email address be created, just for this group, with someone to check it and forward any emails on to the right person.
- Copies of minutes could be sent home with individuals to discuss with their parents/carers.*

*S***** stated it's important that information gets to people in independent and supported living too - that is everyone we support, not just those with parents/carers.

Lorraine confirmed this has been noted - all such papers are now in easy read only, not in 2 versions as before.



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Minutes can include space at the end for any comments or suggestions to be brought back to the group.

- Feedback can also be sent via social media - there are Wirral Evolutions facebook and twitter accounts.

Actions : Design visual chart of everyone in the group.
Arrange contact email address for the group.
Add space for feedback at end of minutes.

Getting to know people

- Eastham Centre will invite Graham Hodgkinson to their next regular meeting of staff and people we support.
- Councillor Nolan said anyone is welcome to come to a meeting of the Adult Social Care and Public Health Committee, or to watch via internet at home - live or recorded. All details are on the Council website.
- People can also send questions they might want the committee to answer - Together All Are Able can do a session with people we support to talk more about this.

5) Any other issues from the group

Eastham Centre reported concerns from Parent/Carers about the future of centre buildings, minibuses and transport in general.

Some have noticed that Council minibuses are parked up and not being used for several hours a day.



- Graham Hodgkinson has said there will be no closures or changes for now, though changes may happen in future.
- Future changes will happen in the process of developing the services, as other better opportunities open up, maybe as a result of suggestions made within this group.
- No such decisions will be made without this group being involved - they will be discussed here first.
- Transport opportunities may open up when everyone is back in the Council - there will be more communication and hopefully better responses.

Parent/carers are also concerned about staff changes, finance matters (will it be more difficult to buy things), and parent/carer contributions - will there be more investment in centres as some are better off than others.

- Everyone will move over the Council's buying processes.
- There are pre-pay cards and some petty cash if needed.
- Charities will continue but are not expected to pay for things that the Council should pay for.
- There is a programme within the Care and Health directorate to ask for funding / capital investment, for example when Pensby Wood centre was refurbished.
- Eastham said that Graham Hodgkinson confirmed that the activity budget would continue.

Parent/Carers feel that 'Transparency is key.'

People worry about possible closures in the future and when they might happen.



Councillor Nolan replied nothing is forever, but any closures will not be for financial reasons. They will be due to development of the services, with more time being spent in community-based activities.

This is likely to be quite far into the future, as these things naturally take time, and money.

The budget for Wirral Evolutions is being set now. There are no cuts but there is not enough money to invest in all centres, although they will be kept safe and comfortable.

As a statutory service, adult care is given priority in budgets - money for things like parks and leisure facilities would be cut first.

** M***** and R***** had to leave the meeting early because M***** had transport duties.*

Together All Are Able highlighted this as a good example of the constant issues regarding transport - it is mentioned in almost every meeting and needs to be looked at as a priority.

6) Update on how plans are going for the service transferring to the Council?

On Saturday 1st October, Wirral Evolutions will become part of the Council again.

A lot of work has been done in the last 6 months so that when everyone returns on Monday, they should not notice any difference in service at all.



The only changes will be to do with the Company, for example, how we buy things and how decisions are made, and this group will have a say in decision making.

Company changes will be explained to staff in a Council Welcome booklet being issued later today.

7) Any other business

Councillor Nolan invited the group to contact her or Jason with any questions or ideas - both their details can be found on the Council website or by asking centres.

Meeting closed at 12:00.

Next meeting November 2022 - date to be confirmed.



Please use the box below to add any comments about these minutes, or suggestions about items discussed.

