

95%

142 people responded to the survey, which is a return rate of 95%



22

NPS Score of 22 - when asked how likely they are to recommend a company to their friends and family¹



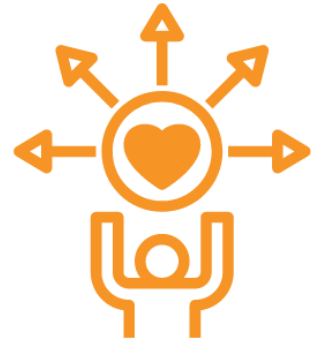
73%

73% of respondents said they feel valued in their role²



82%

82% of respondents said they feel they have the opportunity to feedback and help shape the support provided



89%

79% of respondents said they were satisfied with the opportunities for training and development, with a further 11% of respondents saying they were 'delighted'



Wellbeing Score³

24

1. The total NPS score is calculated by subtracting the percentage of detractors from the percentage of promoters – It is an absolute figure between -100 and 100
2. % of respondents who answered 'Mostly Valued' or 'Completely Valued'
3. To assess the wellbeing of respondents we used the recognised Short Warwick Edinburgh Mental Wellbeing Scale (SWEMWBS) which was developed to enable the monitoring of mental wellbeing in the general population and the evaluation of projects, programmes and policies which aim to improve mental wellbeing

NOTE – all % rounded up or down to the nearest whole number