

## MP's Story

### The Challenge

*Why was the support needed? - Brief Outline*

- ✓ MP and her parents were temporarily staying with family with no accessible bath/shower
- ✓ MP also had a recent operation which had impacted on her mobility and her mental health and wellbeing

### Our Role

*What actions did we take? – Brief bullet points*

- ✓ Staff liaised with MP's social worker to organise taster sessions with Wirral Evolutions
- ✓ MP was then offered 5-day service once taster sessions
- ✓ Staff referred MP to a physiotherapist, and to the SALT team for guidance and support for MP
- ✓ Staff supported MP to shower daily
- ✓ MP and her family were signposted to other services that would be able to offer them help and support such as accessing wheelchairs and appliances to help with MP's accessibility and independence

### The Difference We Made

*Outcomes achieved for people we support – Brief bullet points*

- ✓ Daily physiotherapy has enabled MP to gain more independence
- ✓ MP has been given access to resources which are helping with her wellbeing
- ✓ MP is able to engage with a stimulating environment and activities at the centre
- ✓ MP has been able to have a new experiences which are enhancing her wellbeing and mental health

### Quote

*Quote from person supported, family or worker that sums up the experience*

**Everyone has gone above and beyond to help and have been extremely accommodating**