

Snapshot Case Study

Dale Farm – Providing New Opportunities

The Challenge Why was the support needed? - Brief Outline

The service that TG was attending was closing, and she needed a new service to attend. She expressed interest in Dale Farm as an alternative.

TG is non-verbal and uses basic Makaton and a talking aid to communicate with people.

Our Role What actions did we take? – Brief bullet points

- ✓ A visit was arranged to give TG a chance to meet staff and look around the farm so she could decide if it was the right environment for her.
- ✓ TG was then given a taster day at the Farm which she really enjoyed.
- ✓ After the success of the taster day, staff arranged for her to be transferred to Dale Farm.
- ✓ While getting to know TG staff encouraged TG to use her talking aid more to express herself.

The Difference We Made Outcomes achieved for people we support – Brief bullet points

- ✓ TG is settling in more now and is making use of her talking aid more to communicate and engage in conversation with people she is working with.
- ✓ She has enjoyed trying new things at the Farm and has embraced attending a very different service to what she was previously used to.
- ✓ TG has certainly come out of her shell; she appears very confident and happy and is willing to participate in various activities.

Quote

Quote from person supported, family or worker that sums up the experience

I look forward to coming to the Farm, I like it very much - TG