



1 October 2020

Dear Volunteer

I do hope this letter finds you safe and well during these difficult times.

Firstly, I would like to apologise for not communicating with you sooner, but I have been assured by the managers of the services that they have been in touch with you.

I am sure you will appreciate our biggest challenge during the pandemic has been maintaining the redesigned service for the people we support during lockdown. The subsequent reopening of our locations has met the huge test of 'safe delivery adhering to 2m social distancing' but is not without an impact. Space is limited, and we have had to reduce our daily capacity for support by 50% and are currently offering day services to individuals on an alternate weekly basis.

To achieve this, we have divided the daily attendance in two groups and are temporarily offering day services on an alternate week basis. When the advice on social distancing is changed or eliminated, we will reinstate a full service. We are also exploring alternative options should social distancing remain part of our everyday life for the foreseeable future and there are strict protocols in place at the services, including visitor restrictions, to maintain safety. We will keep you posted on this.

We recently had our first Zoom Volunteer Action Group meeting and it was a great opportunity to update people and to thank them for their willingness to continue supporting and enriching lives and we are looking forward to meeting you all again. We plan to have another meeting on **5 November 2020 at 12:00 - 13:00 on Zoom**.

We chose Zoom as it is a free video conferencing tool and, if this is new to you, we have some handy information leaflets to get you started and help you confidently use Zoom. All are welcome – the more the merrier!



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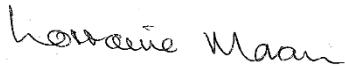
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Our new website and [Community Facebook](#) group also has the latest information to keep you up-to-date as well as our newsletters. [You can sign up to receive newsletters and updates via email here](#) and you can unsubscribe at any time.

If you take a look at the [Volunteers page](#) on the website, you'll see our award-winning Volunteer Framework.

I do hope you can join us on 5 November.

Warm regards



Lorraine Moran
Head of Quality

Facebook Community Group :

<https://www.facebook.com/groups/wirralevolutionscommunity>

For newsletters and updates :

<https://wirralevolutions.us20.list-manage.com/subscribe?u=89443e9ba05f3271a3d2e5a11&id=006382ae82>

Wirral Evolutions Volunteers page :

<https://www.wirralevolutions.org/volunteers>

