

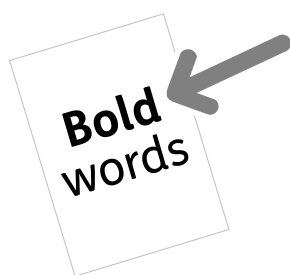
Annual Report 2021 to 2022

What we have done this year



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In this Easy Read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.

Some words are [blue and underlined](#). These are links which will go to another website which has more information.

Introduction



Wirral Evolutions is a service that supports disabled adults in Wirral to make the most of their lives.

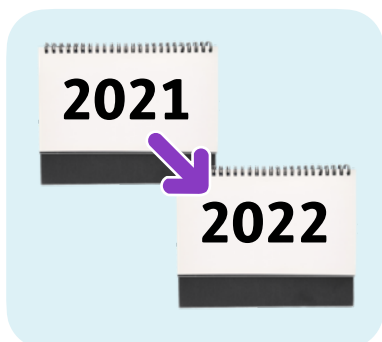


We run activities for and with disabled people, and help them to learn new skills.



We have written this annual report to tell you about:

- The work we do.



- What we have done over the last year between 2021 and 2022.

What is important to us

We have some important ideas that help us with all of the work we do:



- The people we support are at the heart of everything we do.



- Our services and activities are very good quality.



- We look at what we do and how it helps people in their life.



- We make sure people have choices to help them get life skills.



- We do things in a way that is good value for money.

Our Plan



We want to support people to make their own choices and have control over their own lives.



We work together with the people we support, to give them the chance to achieve everything they want to.



We want each person to be able to do more for themselves live well.



We want every person we support to:

- Make the most of their lives.



- Feel happy and healthy in their body and mind.



- Grow and feel confident to do more for themselves.



- Feel like they are part of their local community.

How we work



Wirral Evolutions is a private company that is owned by Wirral Council.



We have a Board of Directors who are 4 people in charge of the company.



The Directors on the Board are:

- Mike Naden, who is the Chair.



- Lisa Knight, who is a Non-Executive Director.



- Pam Williams, who is a Non-Executive Director.



- Jean Stephens, who is the Managing Director.

How we have helped people



We have done lots of good things to help people over the last year.

We have:



- Helped 11 people to get Level 1 certificates - this is something you get when you have finished studying the first part of a course.



- Enabled 147,885 hours of services and activities for people.



- Helped 8 people to be volunteers in their local community.



- Checked all of our plans for the people we support.



- Helped 3 people to get a job in a local community business.



- Supported 352 disabled people through activities we have run.



Speak Up Be Heard

Speak Up Be Heard is our group for people who want to speak up, or support others to speak up.



We asked members of our Speak Up Be Heard group to tell us what they have learned as part of the group.

Some of the things they said include:

I have learned to speak for others and ask questions.

It has been nice to be listened to and have a voice in the centre.

It has given me more confidence and made me happy.

I have built my confidence and learned life skills.

I am a more confident person and I help others.

Speaking up has given me a chance to give my opinion and be listened to.

Coping with change



We helped someone who we will call TG to cope with change.

The service TG was using closed and she needed somewhere else to go.



She chose Dale Farm as her new service.



We helped TG by taking her to visit staff and seeing if she liked it.

TG showed that she would be happy at Dale Farm.



Staff talked to TG using her talking aid to understand what she needed.



TG is now settled at Dale Farm and has made friends with other supported people.

She has got more confident and managed the change well.

Getting new skills and a job



We helped someone who we will call GB to get more confident and learn new skills.

GB has a learning disability which can stop her from talking and listening to others.



GB had tried out working but it didn't go well and she lost confidence.



Our staff helped GB to work on her talking and listening skills.

Staff helped GB to do things that she felt worried about before.



GB completed her Skills for Further Learning and Employment Level 1 certificate.



GB has tried out working at a different place with support from the staff.

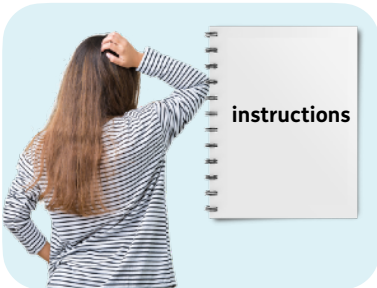
GB got more confident and she has been offered a paid job.

Being more independent



We helped someone we will call NM to get more independent.

NM lives at home with her parents and has lots of support but she wants to do more on her own.



She found it difficult to follow instructions.



NM was interested in gardening and we helped her to join a gardening group.

Staff at the group explained how to look after plants in a clear way that NM could understand.



NM was able to grow fruit and veg and told people how well it was growing.

NM got more confident being in a group and learned to listen to others more.



NM got a certificate in gardening.

People we support



We asked people who use our services and people who work in our services what they think about us.



We did a survey of people we support and 155 people did the survey.



4 out of 5 people said they had a say in their own support.



Nearly 9 out of 10 people said they were happy with the activities they did.



We asked people why their day centre is important to them.

147 people said they had made new friends.



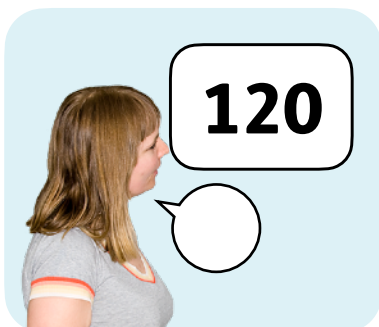
134 people said they are more confident now.



130 people said they had learnt new skills.



128 people said they could choose what they like to do.



120 people said when they speak they are listened to.

What people who work or volunteer for us say



We did a survey of people who work for us or volunteer with us and 98 people did the survey.



7 out of 10 people said they would tell other people how good Wirral Evolutions is.



9 out of 10 people said that Wirral Evolutions dealt with COVID-19 in a good or very good way.



People who work or volunteer with us did 4987 hours of training in total.



3 out of 4 people said they knew about the health and wellbeing opportunities we have.



6 out of 10 people said they can give their opinion about the support they give.



6 out of 10 people said they feel valued in their job.

Volunteers



Volunteers have given us 4800 hours of their time in total.

This is the same as giving us £71,328.



We have had 3 Volunteer Action Group meetings.



66 volunteers are working for us.

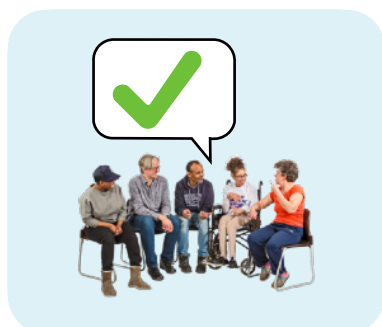
What parents and carers say about us



We asked parents or carers of people who use our services what they thought and 145 people answered.



Nearly everyone said they would tell other people how good Wirral Evolutions is.



9 out of 10 people said we are a good or excellent service.



7 out of 10 people said they have a chance to give their opinions and tell us what they think.



2 out of 3 people said we have been very or completely open with them.



Nearly 8 out of 10 people said they could work with us in a good or excellent way.

Working with other groups in the local community

We want to help people find chances to volunteer in the local community so they can:

- Work with others.



- Get more skills.



Working with other groups outside of Wirral Evolutions is an important part of our plan.





Eastham Woods

The team at the Eastham Centre met the Eastham Wood Park Ranger to see if there were any chances for people to volunteer.



We agreed to have a 6 week project to test if it was a good place to volunteer.



The project has become a weekly activity because it went well.



The people who volunteered have got more confident and got new skills.



Everyone on the project said they enjoyed it.

Wirral Evolutions online



Lots of people have got in touch with us or looked at our information on the internet.



Lots of people saw us on Twitter and we have 593 followers.



Lots of people saw us on Facebook and we have 853 followers.



People went on our website 24,748 times.



We have started to make our website better.

Paying for the work we do



It has cost money to do all of the work we have done over the last year.



Where we got money from

Almost all of the money we got in the last year was from Wirral Council.



How we spent the money

Most of the money we spent was on wages for our staff.



We paid Wirral Council for services like computers.



We spent money on keeping our centres open and the supplies we need for our services and activities.

Next year

These are the most important things we want to work on next year:



- A high quality and safe day service for all for the people we support.



- Training for our staff and volunteers.



- Strong and open leadership of the company.



- Speaking and listening to people we support, our workers and family members.



- Being open and working well to make changes in the company easy to manage.

Thank you

We want to say a big thank you to all of our supporters, like:



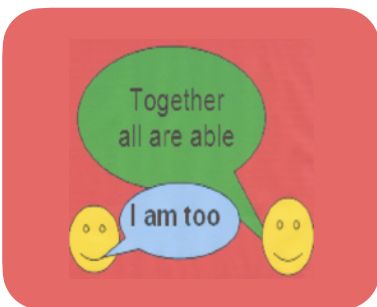
- People we support.



- Parents, carers and families.



- People who work for us and volunteer for us.



- Together All Are Able.



- Local charities and organisations.



- Wirral Evolutions Board members.



- Wirral Council.



- The local areas we work in.

For more information



You can look at our website here:
www.wirralevolutions.org

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