

Annual Report 2018 – 2019 EASY READ



‘Celebrating a year of progress, impact and achievements’



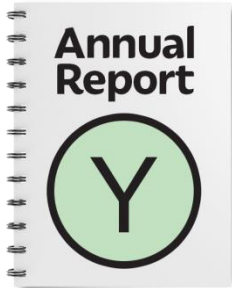
Enriching Lives of People with Disabilities & Maximising Potential

#OneLifeLetsLiveIt

Content

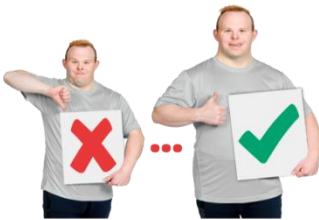
Foreword	2
Who We Are	5
Our Board	7
Our Strategy	8
Our Highlights	11
Feedback	12
Case Studies	14
Our Volunteers	20
Financial Headlines	23
Our Goals	24
Thank You	25
Contact Us	27

Foreword



Wirral Evolutions has written a report to tell people about the past year.

‘Celebrating a year of progress, impact and achievements’



This report is about improvements we have made already and how we want to improve in the future.



We have new Board Members, a new managing director and we have changed our Strategic Leadership Team.



This year we have focused on key areas to improve.

Foreword

IMPROVED ENGAGEMENT: We have...



making it **real**



- ✓ Worked with Together All Are Able, a local self-advocacy service to talk to people we support and their families and carers.
- ✓ Worked with Together All Are Able and people we support to hire our new managing director.
- ✓ We are using the 'Making it Real' framework as part of Think Local, Act Personal.
- ✓ The framework supports good personalised care and support for providers, commissioners and people who access services.
- ✓ Co-developed our 5 year plan with our workforce, volunteers, people we support, families, carers, charities, shareholder and commissioner
- ✓ We are working together to enrich, enhance and enable the people we support to maximise their full potential

Foreword

IMPROVED QUALITY: We have...



- ✓ Invested in improving our settings at Royden, Dale Farm and Pensby Wood



- ✓ Delivered training to our workforce and volunteers.



- ✓ Introduced a peer improvement programme to raise standards



- ✓ Strengthened our Board with new people who bring new skills

Who We Are



Wirral Evolutions Ltd became a private company in 2015.



We provide personalised day services and opportunities for adults with a wide range of learning and physical disabilities



We put the people we support at the heart of everything we do.



We work hard to ensure that our service delivery is of the highest quality, enabling greater outcomes and benefits for the people we support

Who We Are

Our work ensures that...



There is a focus on Physical and Mental Health, to enrich the lives of the people we support



Wellbeing is improved, increasing the levels of enjoyment, self-esteem and happiness whilst promoting friendship



Life skills are developed, encouraging confidence, choice, exercising control, communications and self-awareness



Community integration as a way of life through volunteering, employment, education, training and social connectivity



We achieve this through a wide range of people centred services and activities across our multiple locations in the Wirral.

Our Board

Our Board now has five members:



Jean Stephens – Managing Director



Mike Naden – Chair



Carey Bamber – Non-Executive Director



Pam Williams – Non-Executive Director



Lisa Knight – Non-Executive Director

Our Strategy



PURPOSE

We enrich the lives and opportunities of the people with learning and physical disabilities



VISION

To enable the people we support to have choice and exercise control over their own lives



MISSION

Working together to inspire lives, remove barriers and widen horizons for the people we support

Our Strategy



VALUES

Personal ~ Integrity ~ Quality
Openness ~ Accountable ~
Collaborative



OUTCOMES & BENEFITS:

- ✓ Lives Enriched
- ✓ Wellbeing Improved
- ✓ Individual Developed
- ✓ Community Integrated

Our Highlights



What we did well in 2018-2019...

(Information from Wirral Evolutions data 2018/2019)



Lots of activities and therapies for people we support



70 volunteers across our services helping the people we support



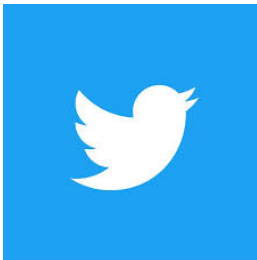
Training for volunteers including First Aid and Health and Safety

Our Highlights



Over 1000 people visited our website each month

www.wirralevolutions.org



Our new twitter has 20 followers

@WirralE



Our Facebook followers have gone up to 631 people



We carried out lots of new training for our staff

Feedback



Feedback from Parents and Carers from our 2018 survey...



83.63% were satisfied with the overall service.



71.7% were satisfied with the choice over services.



67.93% felt included in planning and support.



60.38% were happy with communication from Wirral Evolutions.

Feedback



**Feedback from our workforce
from our 2018 survey...**



88% had a good understanding of
our mission, values and goals.

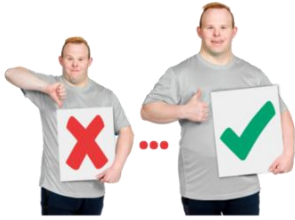


97% said the people we support are
the top priority of Wirral Evolutions.



95% agreed they are responsible
for how their work contributes.

Case Studies



NV's Story



When NV joined Wirral Evolutions she had low confidence and was unhappy.



Our staff supported her and helped build her confidence.



Our staff helped NV to try new activities.

Case Studies



NV now attends more activities.



NV is more confident and shares her views.



NV can travel independently.

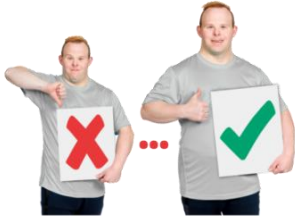


NV loves to sing and is now hoping to audition for X-Factor.



NV loves art and now volunteers at an art class.

Case Studies



KC's Story



When KC joined Wirral Evolutions she was scared after leaving school and distressed.



We gave her 1-1 support to help her build trust and confidence.



Our staff supported KC to use the mini bus to go to activities.

Case Studies



KC is now happier at home and in the setting.



KC has made lots of friends.



KC is more confident.



KC now goes to her local library independently.

Case Studies



TP's Story



When TP joined Wirral Evolutions he found it hard to focus and finish tasks.



Our staff encouraged TP to interact with people.



TP learned new catering skills.



College

Our staff supported TP to gain a placement at college.

Case Studies



TP is more confident.



TP can communicate better.



TP travels independently to college.



TP is gaining qualifications.

Our Volunteers



Paul at Eastham has helped transform the gardens at the centre.



He helps to teach the people we support how to grow plants.



Paul has made lots of friends at the centre.



Paul really enjoys his role as a volunteer and Eastham say he is a valuable member of the team.

Our Volunteers



Scott at Highcroft has helped transform the gardens there and organised a 'Big Dig' project.



He has worked hard to grow herbs and fresh vegetables.



In the winter, Scott makes lovely meals with the vegetables grown at the centre.



Highcroft appreciate the hard work that Scott does for them.

Our Volunteers



Ian at Royden is a member of our Volunteer Action Group.



He has taken part in lots of training to increase his skills.



Ian has recently fixed an old cartwheel with the people we support as a woodwork project.



Our Royden Park team are very thankful for all of Ian's hard work.

Financial Headlines



Where did our money come from 2018-2019?



Most of our money came from the Local Authority.



What did we spend it on?

Our top 4 costs:



✓ Staff



✓ Premises



✓ Transport



✓ Supplies & Services

Our Goals for 2019 - 2020

PEOPLE



To provide a high quality provision to people we support.

To have a qualified and motivated workforce,

To embed a culture of volunteering, reward and recognition



PLACE

To deliver opportunities to widen horizons to all the people we support



PROFILE

To be the provider of choice



PARTNERSHIP WORKING

To have strong partnerships that are aligned to our company vision, mission and values

Thank You



On behalf of Wirral Evolutions Ltd, we would like to say a BIG THANK YOU to all our supporters

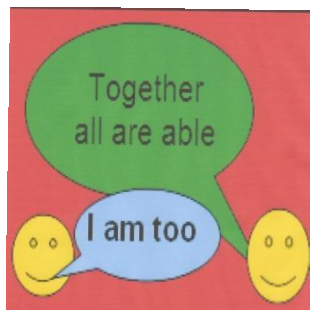


✓ People we support

✓ Parents, carers and families



✓ Our volunteers



✓ Together All Are Able

Thank You



Local charities and organisations



Wirral Borough Council



The communities around our settings



'Together we enable the people we support to have choice and exercise control over their own lives'

Contact Us



The Grange
Grove Road
Wallasey
CH45 0JA



admin@wirralevolutions.org



0151 637 2030



wirralevolutions.org

Produced by Wirral Evolutions Ltd
2019

The photograph on the cover page
of this report is the property of Wirral
Evolutions Ltd.

Easy Read symbols provided by
www.photosymbols.com



Enriching Lives of People with Disabilities & Maximising Potential
#OneLifeLetsLivelt